



Town of Berlin Maryland

July 9th 2026

OFFICEWORKS × teknion



A MESSAGE FROM OUR TEAM

Thank You for the opportunity to be considered for your upcoming partnership opportunity. We're humbled for the chance to continue being a part of the process and eager to execute with your team.

As you move forward, you will need a partner to effectively translate your design vision into tangible solutions. OW is that partner – committed to dedicating the resources, experience, imagination and diversified options to deliver your project.



**Mark
Dineen**

Mark Dineen

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QUICK REFERENCE

PRICING SUMMARY manufacturer list and OMNIA pricing comparison

	Total (List Pricing)	Total (Omnia Pricing)
Offices -Teknion Products Incl. Council chamber tables & Lectern and conference rooms	\$298,962.00	\$119,981.14
Art & Design Package	\$33,569.23	\$25,822.49
Ancillary and seating subtotal	\$127,266.00	\$64,791.32
Council Chamber Seating (45)	\$22,590.00	\$10,391.40
FREIGHT	INCL	INCL
Specification and Design fee	\$2100.00	\$2100.00
DELIVERY & INSTALLATION	\$29,687.50	\$29,687.50
GRAND TOTAL	\$514,174.73	\$252,773.85

CLARIFICATIONS
SPECIAL PRICING INCENTIVES
OMNIA contract:

Teknion:Furniture, Installation, and
Related Services

Region 4 ESC - TX | R240116

Furniture, Installation and Related
Products & Services

City of Charlotte, NC | 2020000610

Humanscale:Ergonomic Workplace
Solutions

Region 4 ESC - TX | R221002

9to5: Furniture

Region 14 ESC - TX | 07-73

Furniture budget: \$300,703.00

OMNIA project cost: \$252,773.85

Savings: \$47,929.15 below budget

**The Town of Berlin is able to use the
OMNIA purchasing contract.**



teknion

OMNIA
PARTNERS



The Smart Choice for Public Sector Furniture

Teknion's furniture connects people, technology and spaces—delivering integrated, sustainable furniture for government, education and nonprofit agencies nationwide.

A modern office interior with large windows on the left, a central area with a glass-walled room, and a staircase on the right. The space is filled with various indoor plants, including large potted plants and a hanging garden. People are seen working and moving through the space. The ceiling features exposed ductwork and modern lighting fixtures.

01

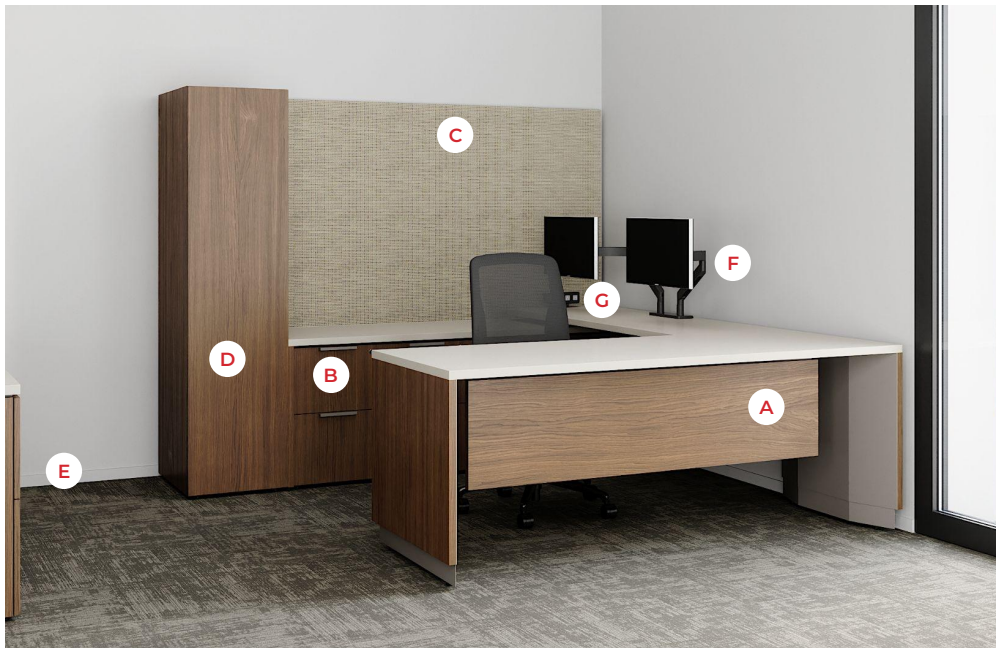
Proposed Solution



PO-01 OFFICE - U-SHAPE TYPICAL



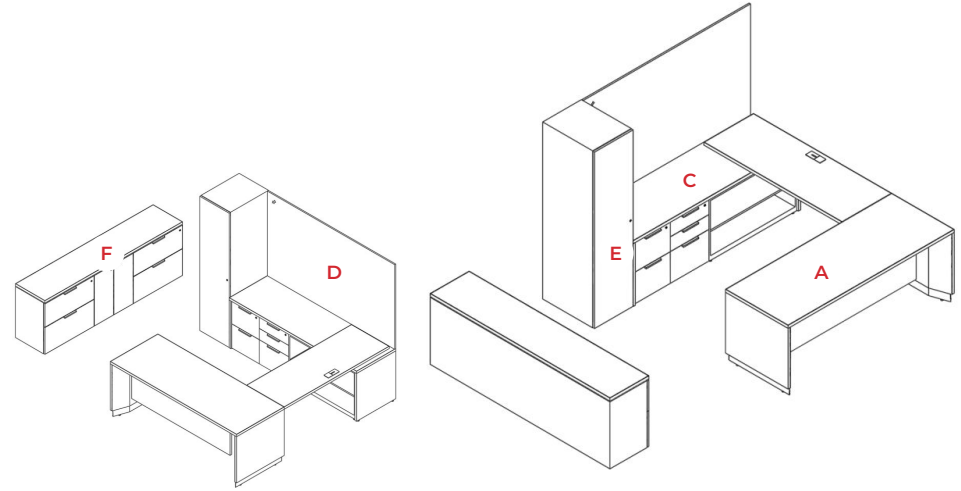
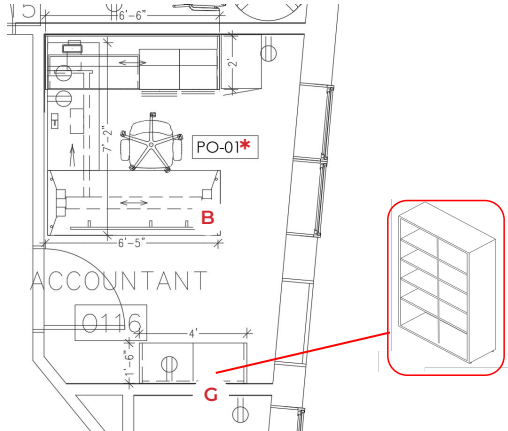
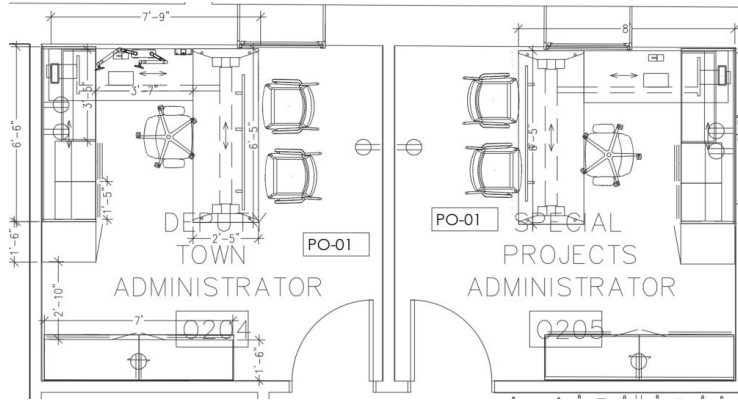
PO-01 OFFICE -U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 93"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w, Pulls, Lock/Key
- C. Wall Mounted Fabric Tackboard 78"w, Datum Height 72",
- D. Tower with Wardrobe and Solid Door, 24"d x 18"w x 72"h, with Lock/Key
- E. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h Pulls, Lock/Key
- F. Monitor Dual Arm, Desk Edge Clamp
- G. Power Module, 2 Power, 2 USB A & C Desk Edge Clamp



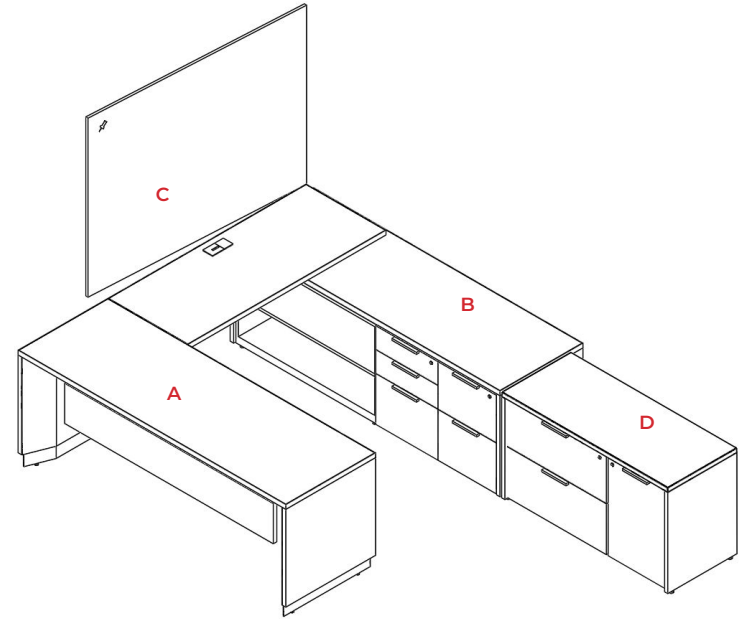
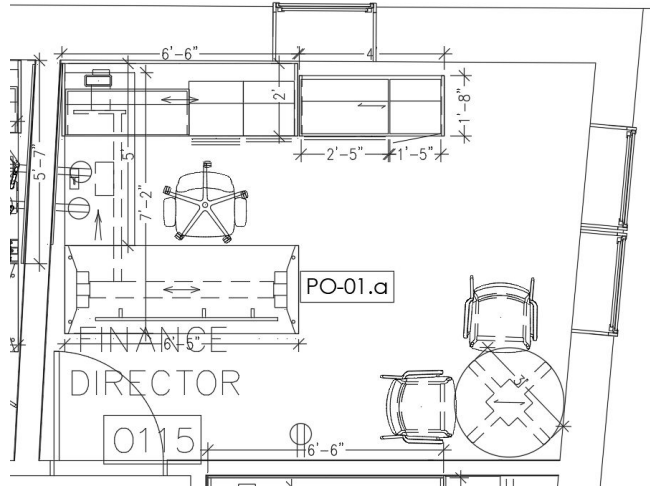
PO-01 OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 93"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. *Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 86"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- C. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w 26.75"h, Pulls, Lock/Key
- D. Wall Mounted Fabric Tackboard 78"w, Datum Height 72", Gr 2
- E. Tower with Wardrobe and Solid Door, 24"d x 18"w x 72"h, with Lock/Key
- F. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h Pulls, Lock/Key
- G. Freestanding Bookcase, 4 adjustable shelves with center divider, 18"d x 48"w x 72"h



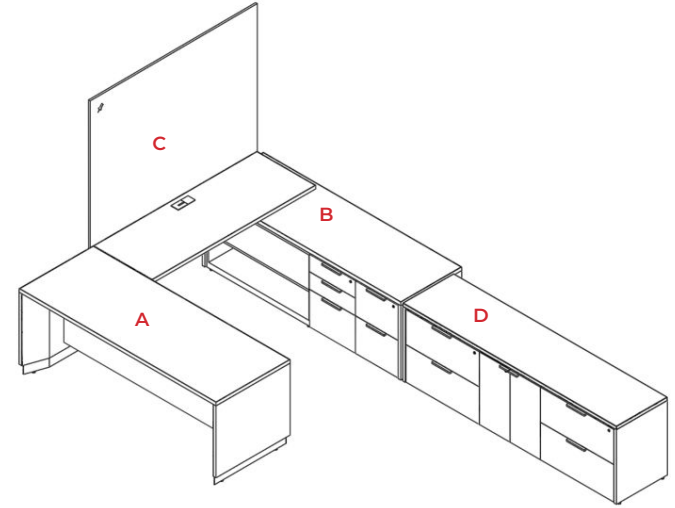
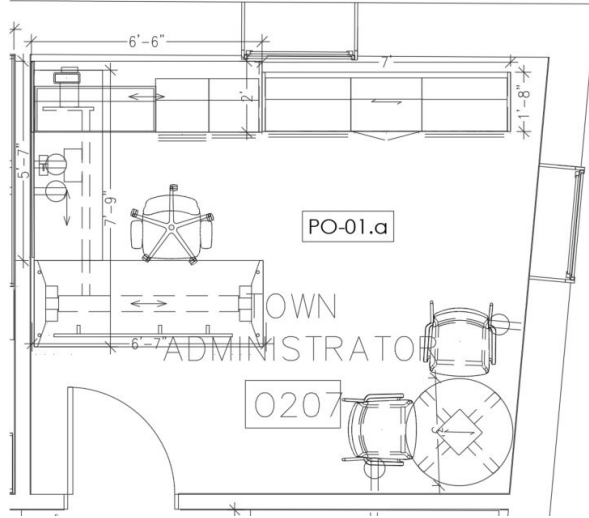
PO-01a OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 86"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w x 26.75"h, Pulls, Lock/Key
- C. Wall Mounted Fabric Tackboard, 60"w, Datum Height 72" Gr 2
- D. Secondary Desk, with File/File ped, Storage Cabinet, 20"d x 48"w, Pulls, Lock/Key



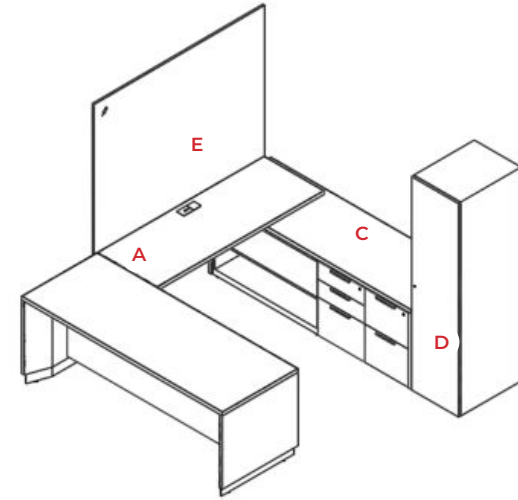
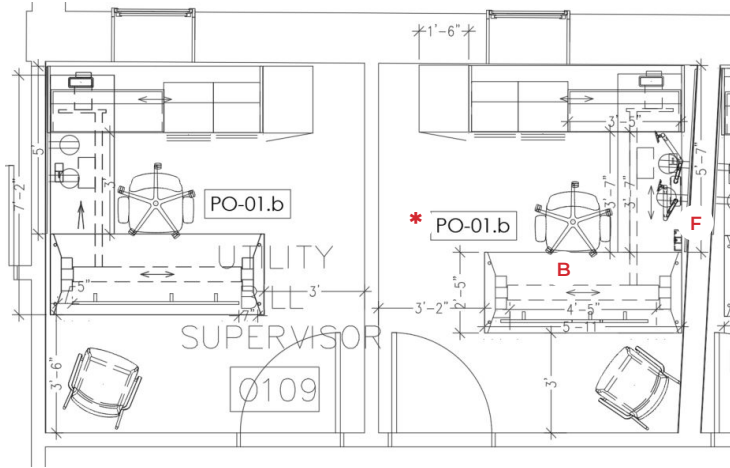
PO-01a OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 93"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w x 26.75"h, Pulls, Lock/Key
- C. Wall Mounted Fabric Tackboard, 66"w, Datum Height 72" Gr.2
- D. Secondary Desk, with File/File ped, Storage Cabinet, 20"d x 84"w, Pulls, Lock/Key



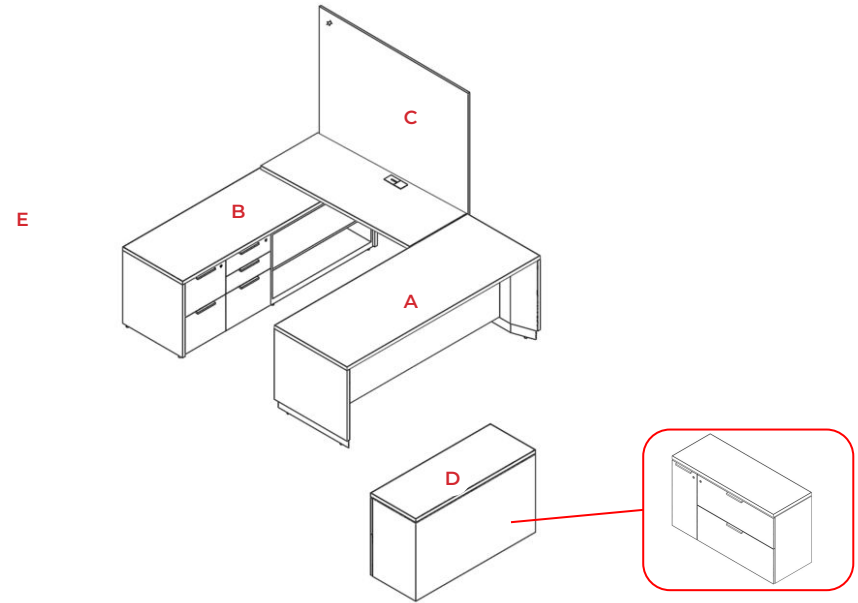
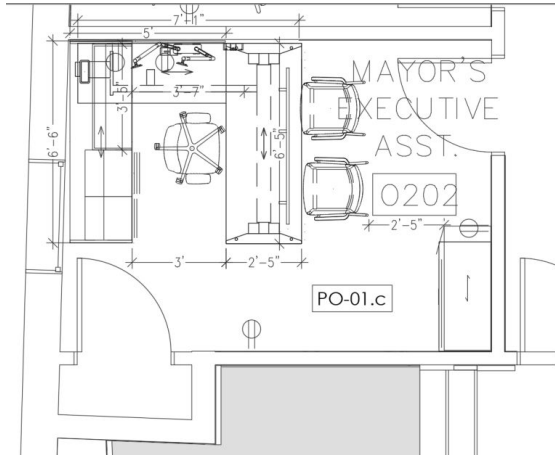
PO-01.b OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 86"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. *Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 71"w x 23"d x 93"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- C. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w x 26.75"h, Pulls, Lock/Key
- D. Tower with Wardrobe and Solid Door, 24"d x 18"w x 72"h, with Lock/Key
- E. Wall Mounted Fabric Tackboard, 60"w, Datum Height 72" Gr 2
- F. *Wall Mounted Fabric Tackboard, 66"w, Datum Height 72" Gr.2



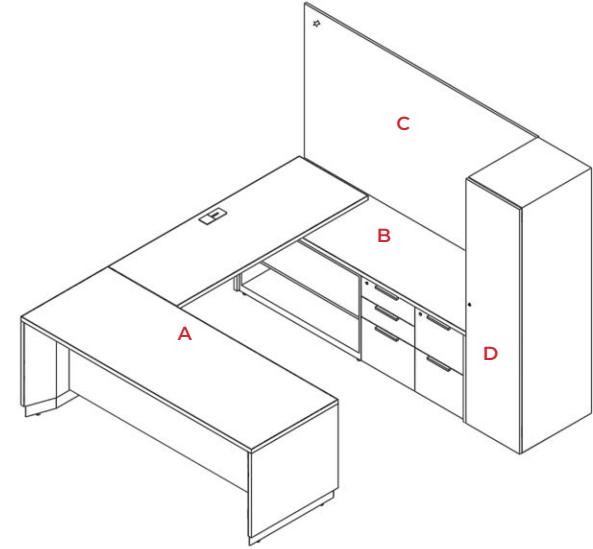
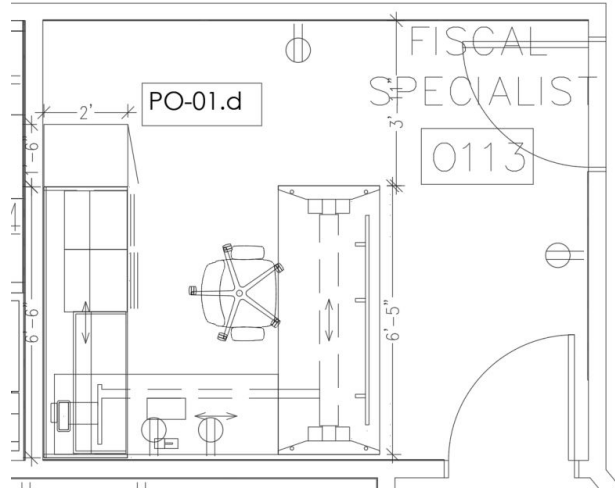
PO-01.c OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 86"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w 26.75"h, Pulls, Lock/Key
- C. Wall Mounted Fabric Tackboard, 60"w, Datum Height 72" Gr 2
- D. Storage Credenza, Lateral Files & Doors, 18"d x 48"w x 29"h Pulls, Lock/Key



PO-01.d OFFICE U-SHAPE TYPICAL



- A. Height-Adjustable L-Shape Desk with Bevel Bases, 29"d x 77"w x 23"d x 93"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Secondary Desk, with Box,Box, File ped, File/File ped, Open storage, 24"d x 78"w 26.75"h, Pulls, Lock/Key
- C. Wall Mounted Fabric Tackboard 78"w, Datum Height 72", Gr 2
- D. Tower with Wardrobe and Solid Door, 24"d x 18"w x 72"h, with Lock/Key[



PO-02 OFFICE - DESK w/RETURN TYPICAL

14

PO-02 OFFICE - DESK w/RETURN TYPICAL



A. Height-Adjustable Rectangular Worksurface - Mid-Height, 27"d x 70"w, Straight, No Grommet, Horizontal wire management with Power bar, Workwall Kneespace Module - 9"d x 72"w, 21"h.

B. Workwall Credenza with Open & Box/File ped and Open storage, 20"d x 60"w x 21"h, Pulls, Lock/Key

C. Wall Mounted (2) 36"w Fabric Tackboards, Datum Height 72"

D. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h, Pulls, Lock/Key Reduce size to drawer

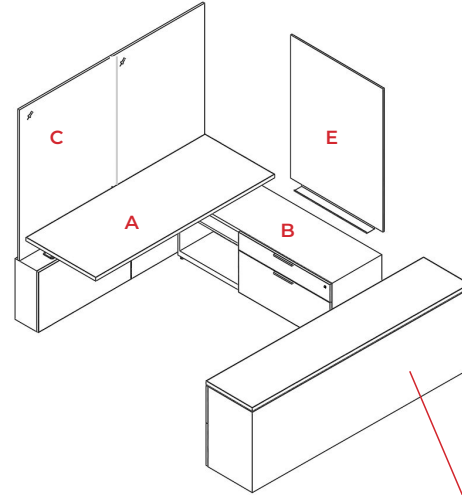
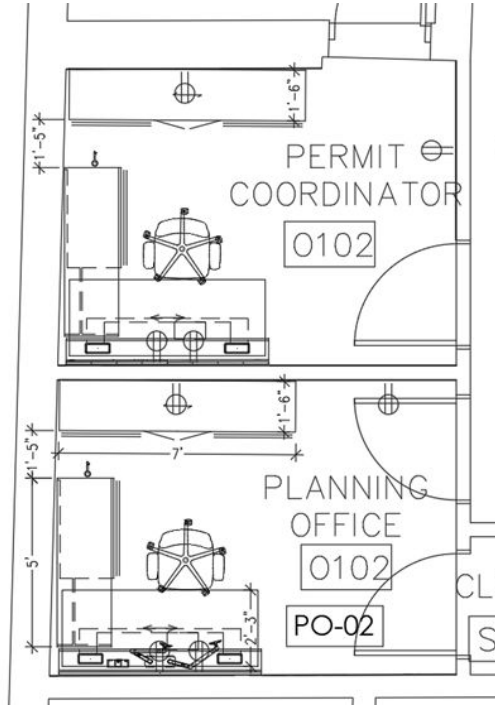
E. Wall Mounted Glass Markerboard, 48"w x 48"h, Magnetic

F. Monitor Dual Arm, Desk Edge Clamp

G. Power Module, 2 Power, 2 USB A & C Desk Edge Clamp



PO-02 OFFICE DESK w/RETURN TYPICAL



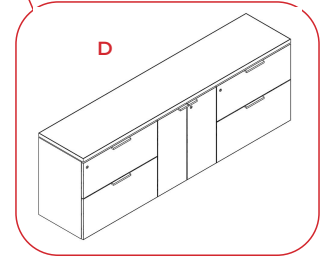
A. Height-Adjustable Rectangular Worksurface - Mid-Height, 27"d x 70"w, Straight, No Grommet, Horizontal wire management with Power bar, Workwall Kneespace Module - 9"d x 72"w, 21"h.

B. Workwall Credenza with Open & Box/File ped and Open storage, 20"d x 60"w x 21"h, Pulls, Lock/Key

C. Wall Mounted Fabric Tackboard 72"w, Datum Height 72" (2pcs), Gr.2

D. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h, Pulls, Lock/Key Reduce size to drawer

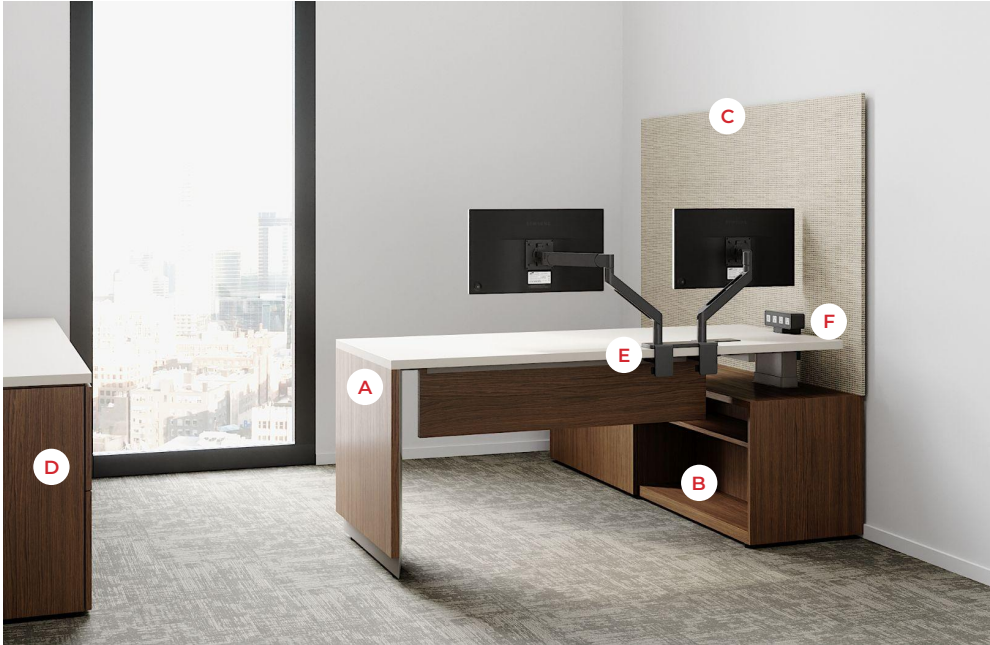
E. Wall Mounted Markerboard with Tray, 36"w x 48"h



PO-03 OFFICE - L-SHAPE TYPICAL



PO-03 OFFICE - L-SHAPE TYPICAL



A. Height-Adjustable Run-Off Desk with Bevel Base, 29"d x 69"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h.

B. Workwall Credenza with Box,/File Ped and Open storage, 20"d x 72"w x 21"h, Pulls, Lock/Key

C. Wall Panel w/Glass Markerboard, Magnetic and Fabric Tackboard with Shelf, 72"w x 9"d, Datum Height 72"

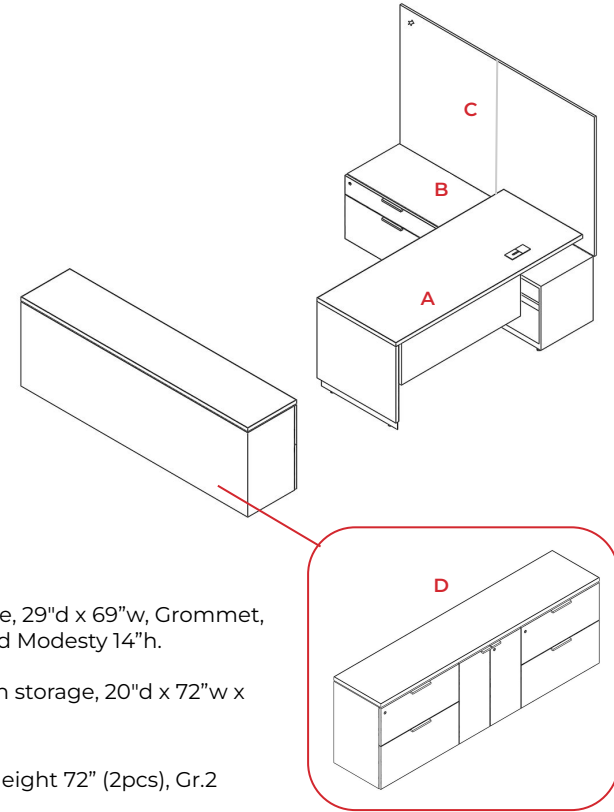
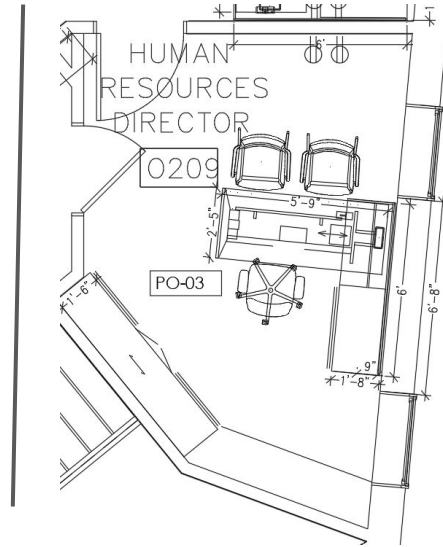
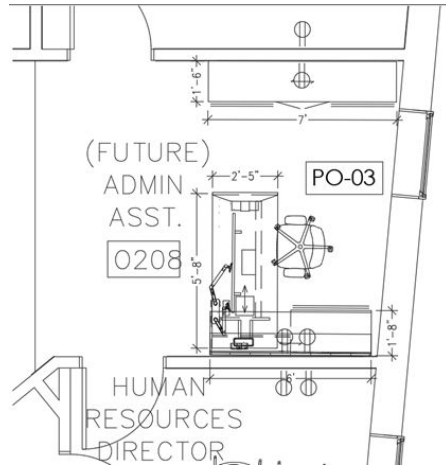
D. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h, Pulls, Lock/Key

E. Monitor Dual Arm, Desk Edge Clamp

F. Power Module, 2 Power, 2 USB A & C Desk Edge Clamp



PO-03 OFFICE L-SHAPE TYPICAL



A. Height-Adjustable Run-Off Desk with Bevel Base, 29"d x 69"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h.

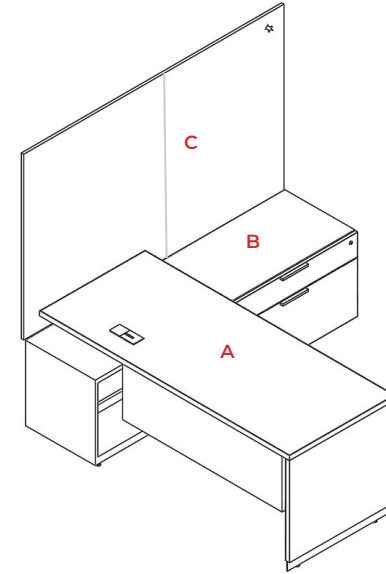
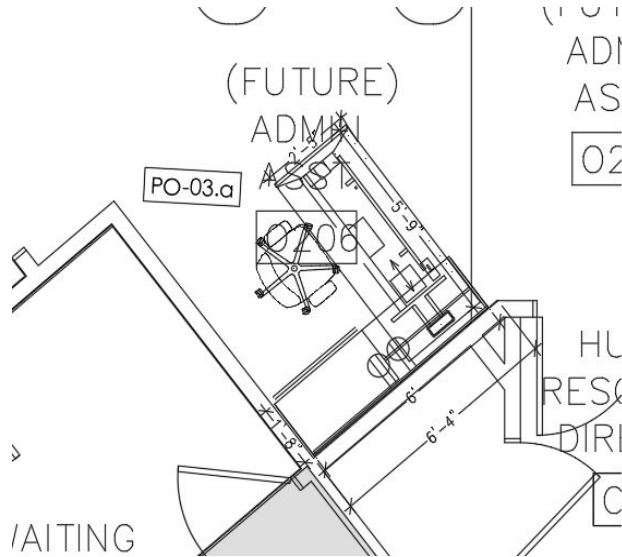
B. Workwall Credenza with Box,/File Ped and Open storage, 20"d x 72"w x 21"h, Pulls, Lock/Key

C. Wall Mounted Fabric Tackboard 72"w, Datum Height 72" (2pcs), Gr.2

D. Storage Credenza, Lateral Files & Doors, 18"d x 84"w x 29"h, Pulls, Lock/Key



PO-03.a OFFICE L-SHAPE TYPICAL



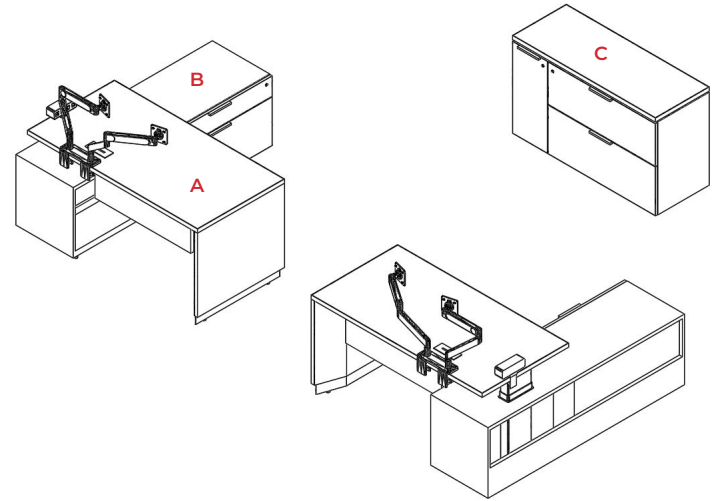
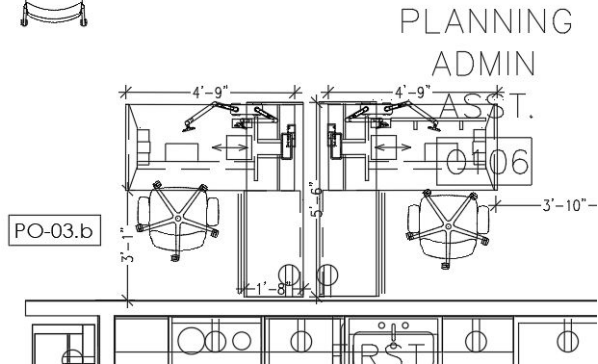
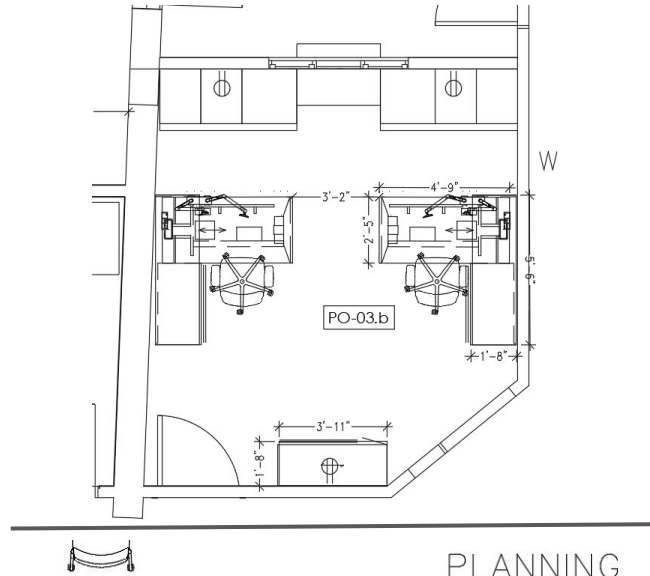
A. Height-Adjustable Run-Off Desk with Bevel Base, 29"d x 69"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h.

B. Workwall Credenza with Box,/File Ped and Open storage, 20"d x 72"w x 21"h, Pulls, Lock/Key

C. Wall Mounted Fabric Tackboard 72"w, Datum Height 72" (2pcs), Gr2



PO-03.b OFFICE L-SHAPE TYPICAL



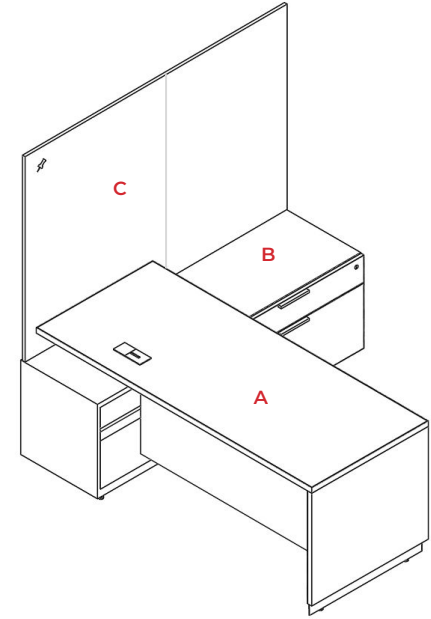
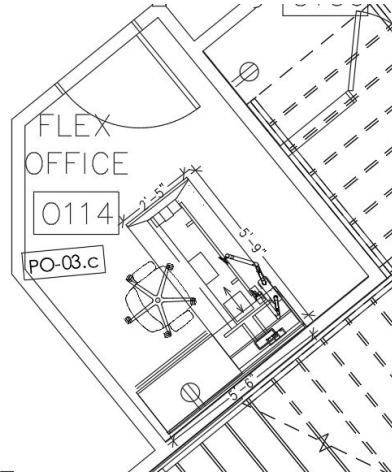
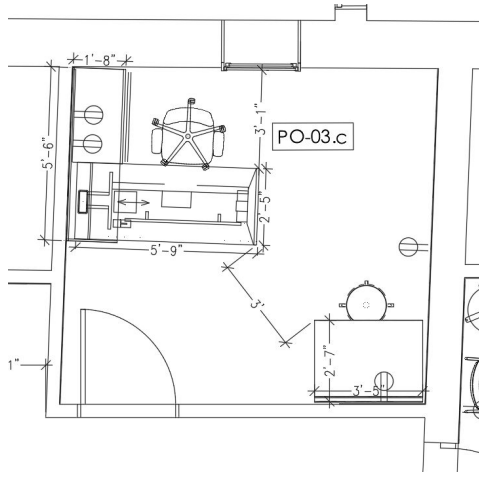
A. Height-Adjustable Run-Off Desk with Bevel Base, 29"d x 69"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h.

B. Workwall Credenza with Box,/File Ped and Open storage, 20"d x 66 "w x 21"h, Pulls, Lock/Key

C. Storage Credenza, Lateral Files & Doors, 18"d x 48"w x 29"h Pulls, Lock/Key



PO-03.c OFFICE L-SHAPE TYPICAL



A. Height-Adjustable Run-Off Desk with Bevel Base, 29"d x 69"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h.

B. Workwall Credenza with Box,/File Ped and Open storage, 20"d x 66"w x 21"h, Pulls, Lock/Key

C. Wall Mounted Fabric Tackboards 66"w, Datum Height 72" (2 pieces)



PO-04 OFFICE DESK TYPICAL



PO-04 OFFICE DESK TYPICAL



A. Fixed Rectangular Desk with Full Recessed Modesty - Full Gables, 30" d x 54"w, Horizontal wire management with Power bar

B. Pedestal Box/Box/File, 22"d x 28"h, Pulls, Lock/Key

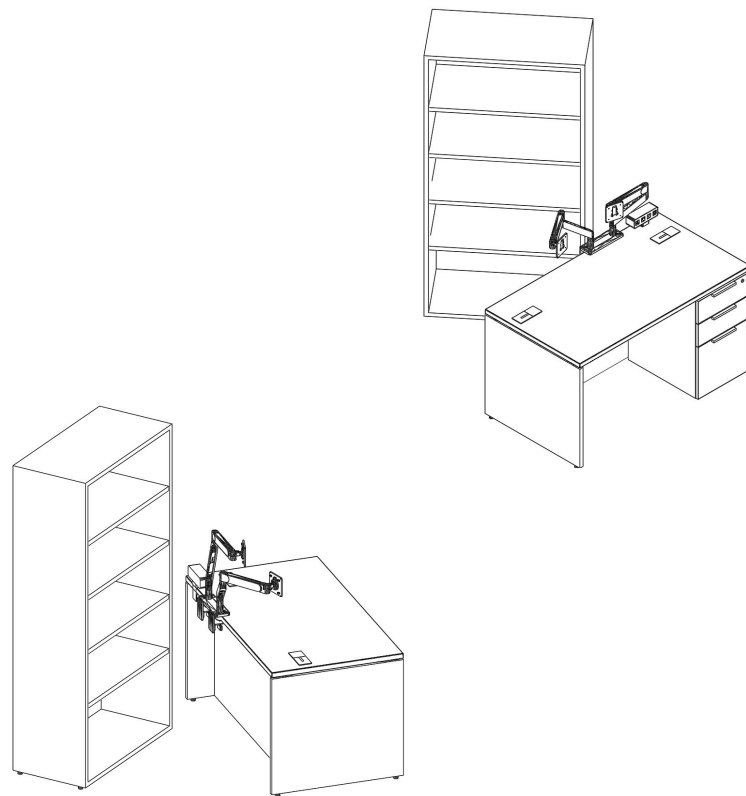
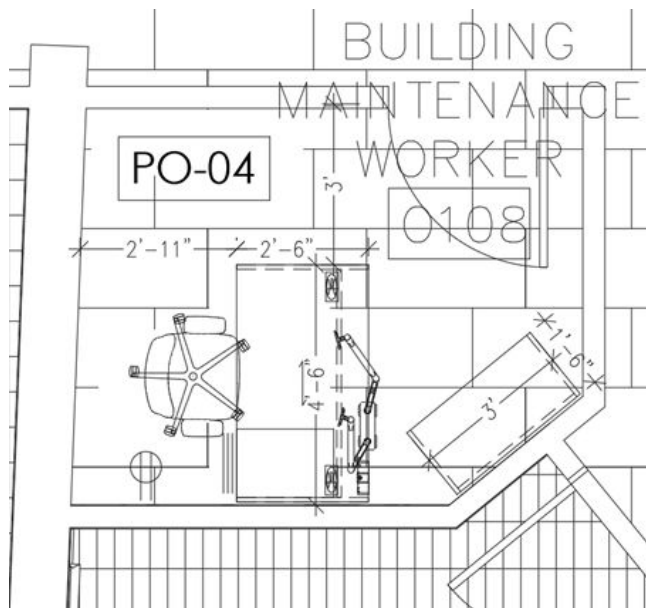
C. Bookcase, 18"d x 36"w x 72"h

D. Monitor Dual Arm, Desk Edge Clamp

E. Power Module, 2 Power, 2 USB A & C Desk Edge Clamp



PO-04 OFFICE DESK TYPICAL



PO-05 OFFICE -MAYOR'S OFFICE TYPICAL



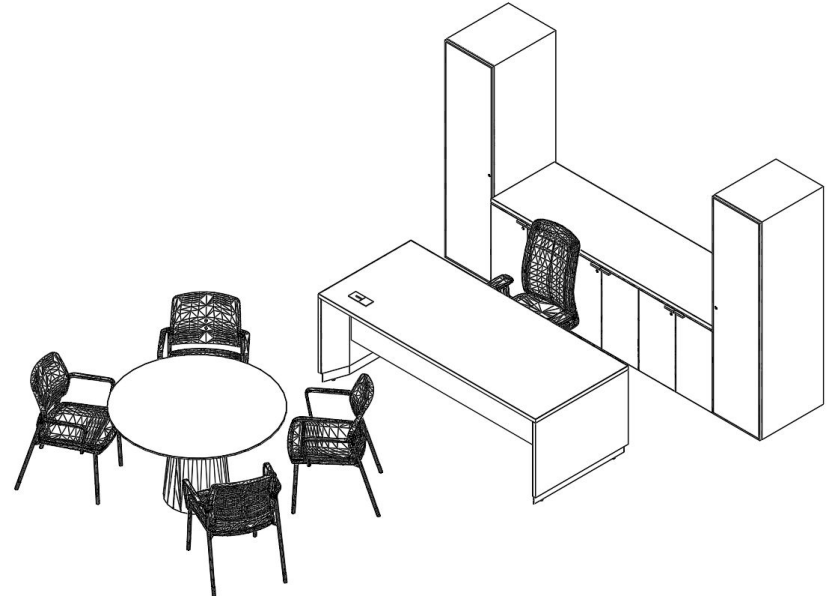
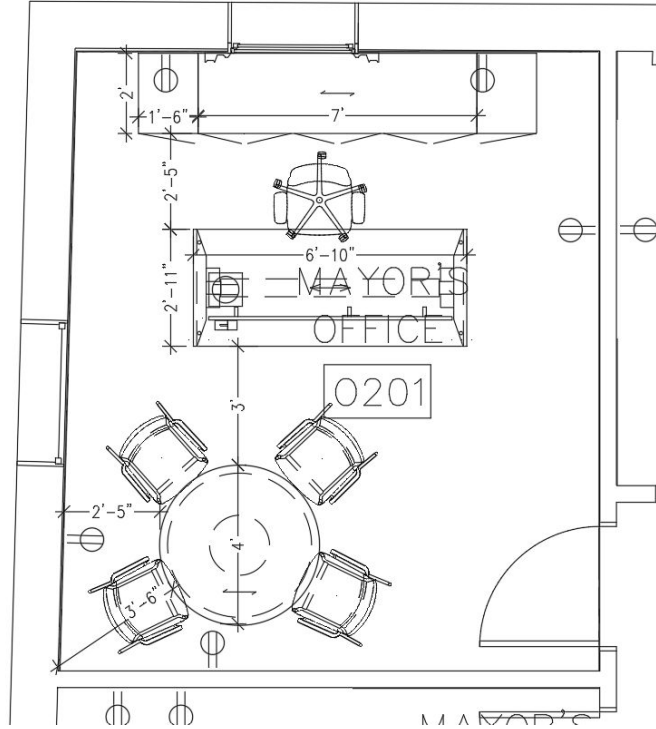
PO-05 OFFICE - MAYOR'S OFFICE TYPICAL



- A. Laminate Height-Adjustable Desk with Bevel Bases, 35"d x 82"w, Grommet, Horizontal wire management with Power bar, Solid Modesty 14"h
- B. Laminate Storage Credenza, Doors, 24"d x 84"w x 29"h, Lock/Key
- C. Laminate Tower with Shelves and Full Clear Glass Door, 24"d x 18"w x 72"h, with Lock/Key
- D. Laminate Round table, Metal Tapered Base, 60"D x 29", No power



PO-05 OFFICE - MAYOR'S OFFICE TYPICAL



2ND FLR CONFERENCE ROOM



2ND FLOOR CONFERENCE ROOM

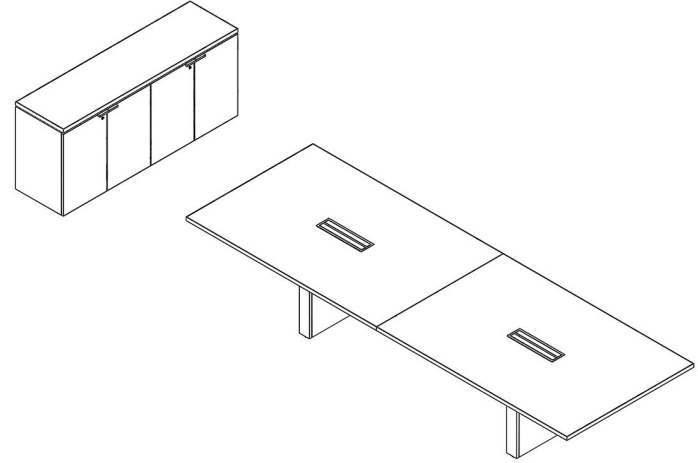
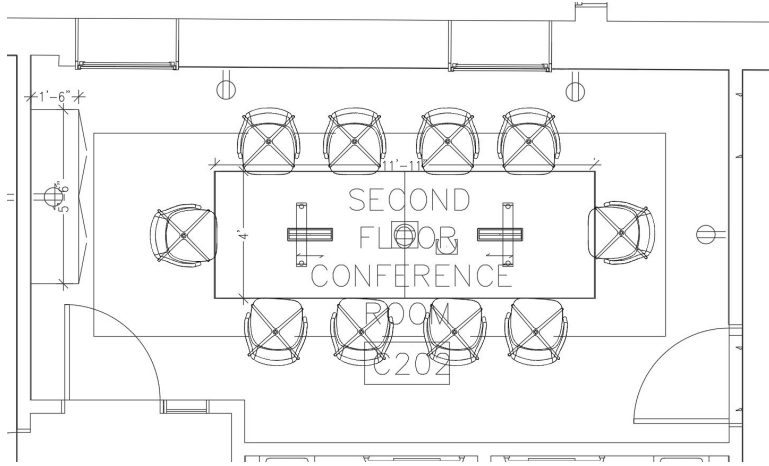


- A. A. Laminate Rect. Conf. Table - Panel Bases, 48"d x 144"w, Straight, Linear Power Module - Standard 18"(1-3/16"),
- B. Laminate Credenza with Doors, 18"d x 66"w, with Adj Shelves, No grommet, Pulls/Locks



2ND FLOOR CONFERENCE RM

Show 14 seats make 14 table



A. Laminate Rect. Conf. Table - Panel Bases, 48"d x 144"w,
Straight, Linear Power Module - Standard 18"(1-3/16"),

B. Laminate Credenza with Doors, 18"d x 66"w, with Adj Shelves,
No grommet, Pulls/Locks



2ND FLOOR CONFERENCE ROOM



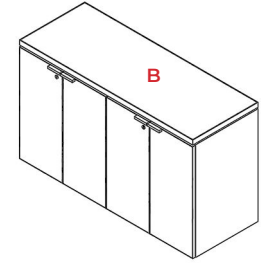
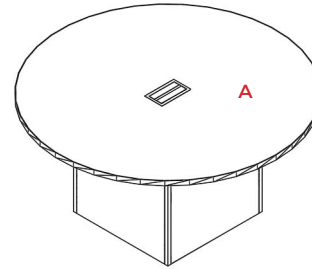
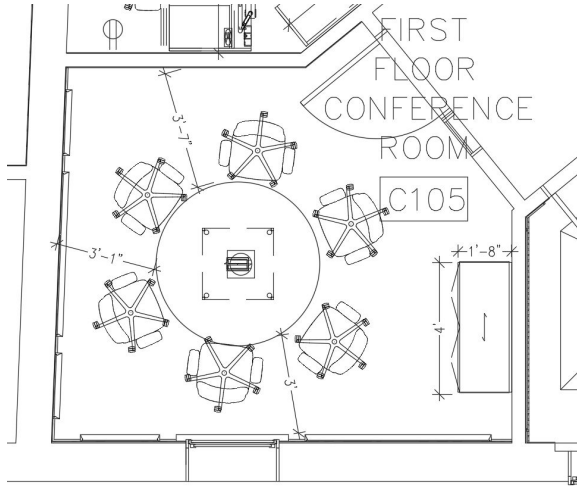
- A. Laminate 60"d Round Meeting Table - Cubic Base with Metal Trim,with Linear Power Module - Compact 8" -2 power/2USB/) Media, 72"l
- B. Laminate Storage Credenza, 18"d x 48"w x 29"h, with Adj Shelves, No grommet Pulls/Locks



1ST FLR CONFERENCE ROOM



1ST FLR CONFERENCE RM



A. Laminate 60"d Round Meeting Table - Cubic Base with Metal Trim,with Linear Power Module - Compact 8" -2 power/2USB/) Media, 72"l

B. Laminate Storage Credenza, 18"d x 48"w x 29"h, with Adj Shelves, No grommet Pulls/Locks



PRIVATE OFFICE CH-01 TASK SEATING

Liberty is Planet Positive. Its materials are free of harmful chemicals, is made with ocean plastic (for Liberty Ocean), post-consumer recycled content, and produced in TRUE Zero Waste facilities. Each Liberty chair produced leaves the world better off by positively impacting energy, water, and carbon in the environment.

A world-class ergonomic task chair with minimalist charms, Liberty projects versatility in both style and function. A form-sensing mesh back supports your unique pressure points while encouraging freedom of movement.

- Liberty's sharp aesthetic compliments any space it's in, featuring lined, tri-panel mesh that looks as good as it feels.
- Hands-free recline moves with you to offer constant lumbar protection in any position.
- Net Positive certification means every Liberty sold actively helps to reverse climate damage.
- Liberty is yours with a 15-year, 24/7 warranty.



Humanscale

Advanced Ergonomics

Maximum Spine Health & Maximum Comfort

“The Gold Standard in Office Seating”

The New York Times



PRIVATE OFFICE

Guest Seating and General seating

Features

- Multipurpose seating including stacking, side, stools and bariatric
- Modern, elegant, and simple design
- All plastic, upholstered seat or fully upholstered
- Wall-saver frame design
- Guest warranted to 350 lbs. and Bariatric warranted to 750 lbs.
- Fully upholstered model available in Jan 2026



Conference Seating

Features

- Conference and guest seating
- Chrome and black wraparound arms
- Polished aluminum base standard
- Warranted up to 300 lbs.



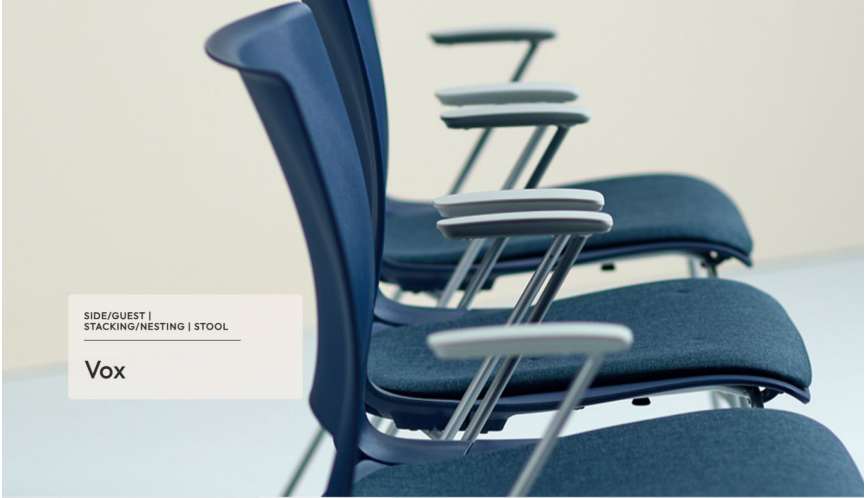
2450



2450 GT

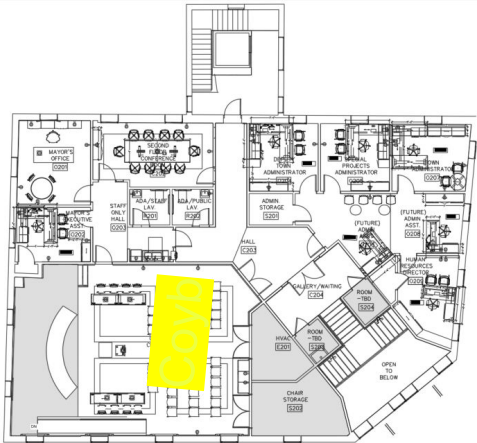


Council Chamber seating



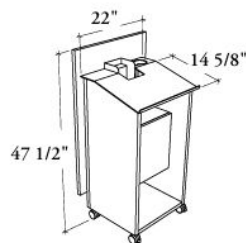
SIDE/GUEST |
STACKING/NESTING | STOOL

Vox



X T P L

Lectern Podium



PRODUCT OPTIONS

This lectern provides a speaking podium for presentations. It can receive letter and legal size paper, as well as laptop.

WHAT'S INCLUDED

1 lectern case with 4 levelers or 4 lockable casters (as specified), 1 front panel, metal shelf with cup holder, 1 storage with a lock and keys (as specified), 2 or 3 cable pass-through grommets, 1 underworksurface plug-in power bar and 1 footrest (available with stationary configuration only).

WHAT'S EXCLUDED

Voice/data faceplates and jacks (must be field supplied and installed) and Management Clips. Data opening dimension is 2.71" x 1.38" (69 mm x 35 mm).

NOTES

Not all finishes are available in Xpress, see Xpress catalogue and/or specification software for details.





- Modern, durable drafting desk that's made in the USA.
- Available in custom paint and laminate colors to suit your style.
- Includes easy-to-access tool and shallow drawers for efficient organization.
- Worksurface tilts 50 degrees from horizontal so you can fine-tune your work experience.
- Steel powdercoat frame and 1"-thick drawing board with steel cleats ensure durability.
- Steel apron around the front allows paper to slide through without wrinkling.
- 72" W x 37.5" D size is ideal for learning, home, and professional environments.



59917_7737B_MIST_FOLKS...



59926_7737B_BACK



59916_7737B_MIST_FOLKS...



59915_7737B_MIST_FOLKS...



33110_7737B_FrontAngle

A modern office lounge with a large blue sectional sofa, orange armchairs, and a wooden coffee table. The room features large windows, indoor plants, and contemporary lighting. The text '02' is overlaid on the left side of the image.

02

Pricing + Milestones



A modern office lounge area with large windows, indoor plants, and contemporary furniture. The space features a brown leather armchair, a mustard yellow sofa, and a low wooden coffee table. A large potted plant and a hanging planter with greenery are also visible. The background shows a glass-walled office space with desks and chairs.

03

Why Officeworks

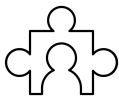


WHO WE ARE OUR NORTH STAR

At Officeworks, we believe in the power of people and place.

To us, the two are deeply connected. People make our places come alive, and our places are at the core of a meaningful human experience.

We bring this to life through the strength of our team, the passion behind our work, and the trusted partnerships that ground everything we do.



PEOPLE



PASSION



PARTNERSHIP





We believe in putting people first — investing in the best and brightest who understand our **mission** of providing unparalleled service.



**180
EMPLOYEES
3:1 SUPPORT TO
SALES**



**2,000+ HOURS
COMMUNITY SERVICE**



CURATED PARTNERS, NOT PREDICTABLE PACKAGES

The best partnerships are built off shared values. Our 7 strategic partners believe in what we can accomplish together and provide our clients with extended discounting and support.

Our Approach:

- Core alignment with Teknion & StudioTK
- 200+ design brands available, including bespoke local vendors
- Tailored to design intent, pricing, and lead times

What This Means For You:

- ✓ More choice without complexity
- ✓ Consistent quality across categories
- ✓ Vendor flexibility = blended aesthetic + cost control

Why it works:

You get aesthetic freedom, pricing power, and delivery flexibility—without chaos.

teknion ©®® Humanscale®

studio | <

framery

via
SEATING

ERIK RUEDA
ERDL
DESIGN LAB



TEKNION STILL MAKES *THINGS*.

Our 30-year partnership with Teknion is built on seamless alignment and shared purpose. Through vertical integration, Teknion manufactures over 96% of its products in fully owned facilities worldwide. This allows us to deliver:

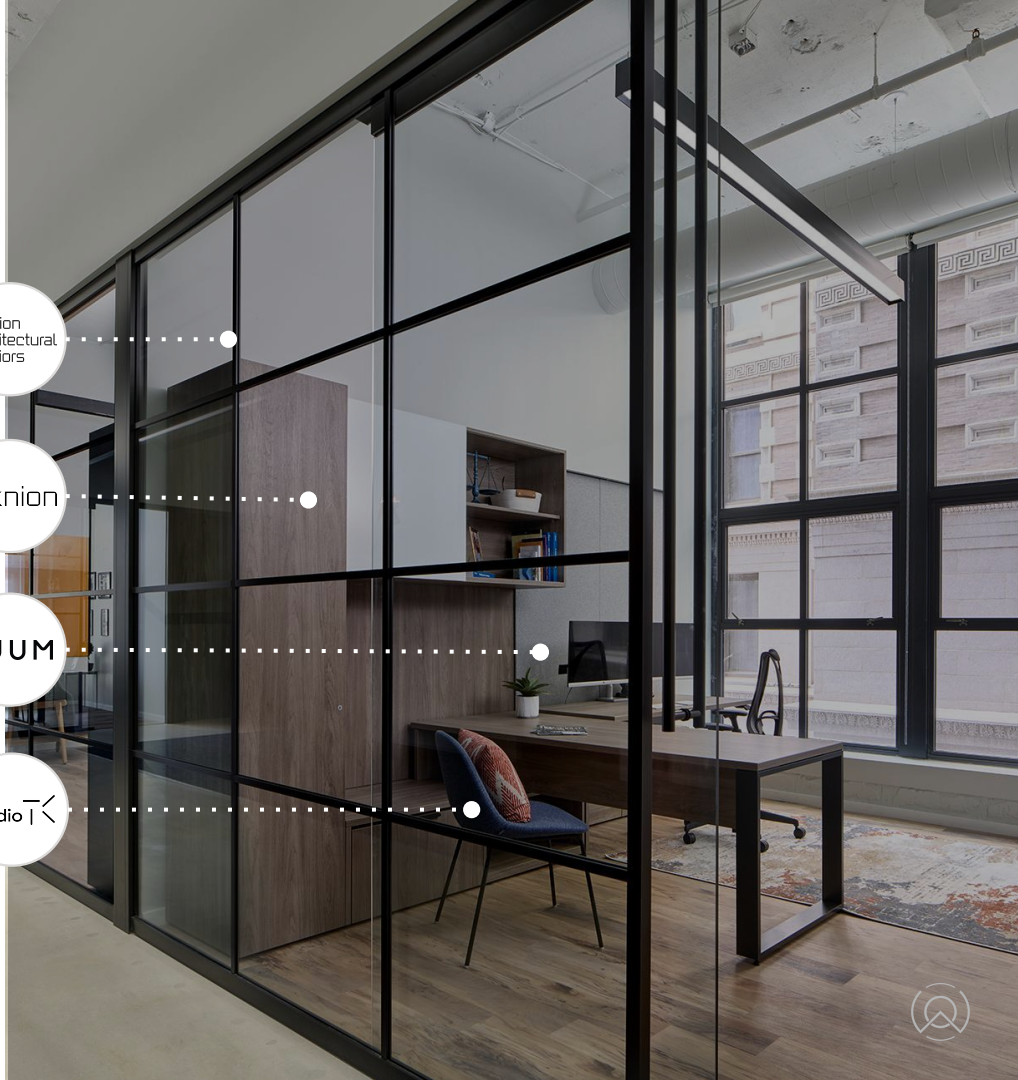
- ✓ Design-driven co-creation and customization
- ✓ Complete control over supply chain, production, and lead times
- ✓ Uncompromising quality and cost management
- ✓ Sustainability designed into the process — with 17 EPDs and counting
- ✓ 21 manufacturing facilities worldwide, ensuring we're where clients need us

teknion
architectural
interiors

teknion

LUUM

studio



A modern office interior featuring a lounge area with grey sofas and orange ottomans. A large, colorful mural of a cityscape is on the wall. The space has high ceilings with exposed structural elements and large windows on the right side. People are sitting and working in the space.

05

How We Deliver



WHAT WE SOLVE

We've worked with countless clients navigating complex workplace decisions. These are the most common challenges we help solve.



Return to Office

Getting employees back voluntarily



Privacy & Focus

Need for acoustic & visual zones



Tech Integration

Hybrid meeting spaces that actually work



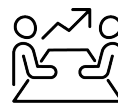
Flexibility

Spaces that adapt as business evolves



Budget Pressure

ROI-focused design & planning



Change Management

Helping people embrace new ways of working



PROJECT PROCESS

The furniture process is complex, but it doesn't need to be. Our job is to make it simple, seamless, and clear, so you can stay focused on the bigger picture while we handle the rest.



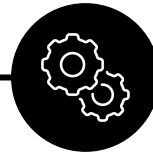
Phase 1 Planning:

- Specifications
- Schedule Development
- Site Details



Phase 2 Processing:

- Order Placement
- Project Coordination
- Logistics



Phase 3 Implementation:

- Receiving + Inspection
- Assembling
- Inspections



Phase 4 Day 2 Services:

- Post Occupancy
- Product Orientation + Training
- Facilities Documentation



PROJECT PROCESS

PHASE 1: PLANNING

Laying the groundwork through thoughtful design, smart logistics, and seamless coordination.



RENDERING



REALITY

Design with Purpose: Our design team partners with yours to creatively solve space needs — crafting environments where people can thrive.

No Surprises on Site: We evaluate delivery paths, elevators, and floor conditions early to eliminate installation roadblocks.

Specs That Stick: We finalize accurate plans and product details up front — reducing errors, rework, and delays.



**DESIGNER NAME /
TITLE**

*AKA - Your Project's
Creative Compass*



CET COMMERCIAL
INTERIORS

2020
A Cynclty Company

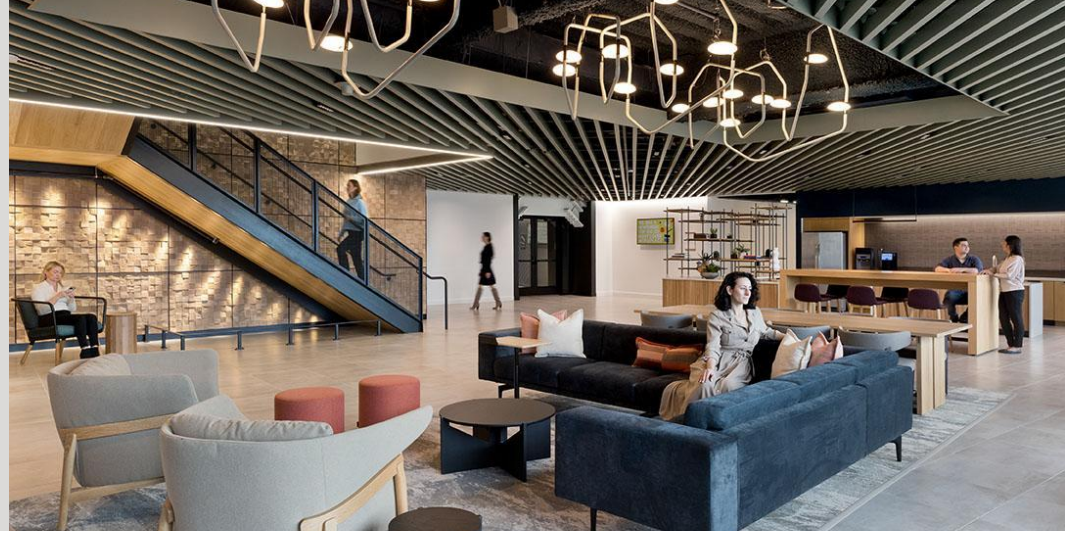
Mural



PROJECT PROCESS

PHASE 4: SUPPORT

Where our service truly sets us apart
— long after installation is complete.



Support That Doesn't Stop: Our team remains involved post-occupancy to ensure any issues are addressed quickly and nothing falls through the cracks.

Local Lifeline: We have a dedicated Field Project Manager solely focused on quickly assessing the ongoing needs of our clients - site visit within 48 hours.

Maintenance Made Easy: We equip your internal teams with system-specific info to keep your workplace running smoothly long after we've wrapped.



**FIELD OP NAME /
TITLE**

*AKA - Your Project's
Field Fixer*





OUR RELATIONSHIP DOESN'T END AT INSTALL

Clients choose us again and again because we stay involved—long after the final walkthrough. **We don't disappear after the punch list.**

Ongoing Workplace Support:

- ✓ Service & warranty support
- ✓ Moves, adds & reconfigurations to suit the evolving needs of your business
- ✓ QR-based service request access
- ✓ Digital leave-behind materials (chair settings, desk heights, etc.)
- ✓ Inventory tracking & asset management
- ✓ Workplace research & insights that are applicable to your business, people and workplace





06

The image shows a modern office interior. In the foreground, there is a lounge area with several orange armchairs and a small coffee table. A large potted plant is on the left. In the background, there is a glass-walled meeting room where three people are sitting around a table. The ceiling has exposed wooden beams with integrated lighting. The floor is dark wood.

Featured Work



PROJECT PROFILE

HSBC

U.S. Headquarters in New York, NY | 280,000 SF

Scope: Furniture and Walls

M Moser Associates | Turner Construction | JLL

OW partnered with HSBC to help deliver their most sustainable and inclusive workplace globally — earning both LEED and WELL Platinum certifications. The space features a curated selection of furniture and architectural solutions to support a forward-thinking, employee-centered environment.

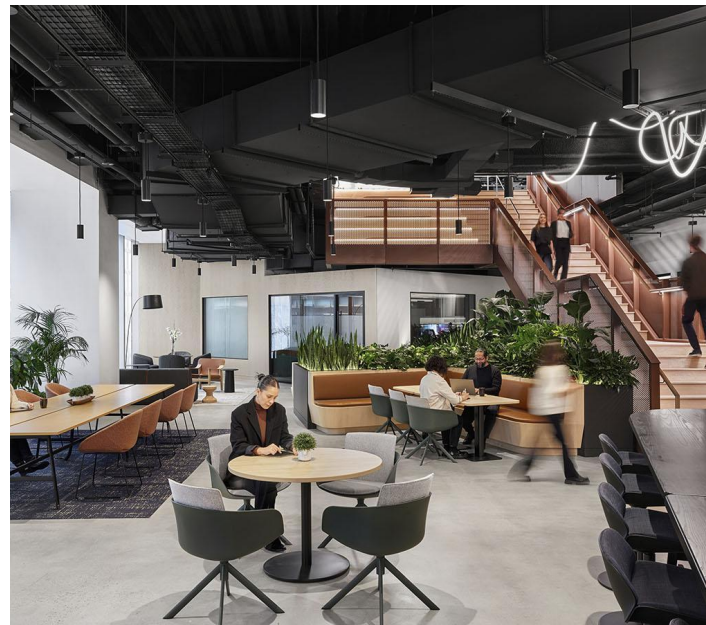
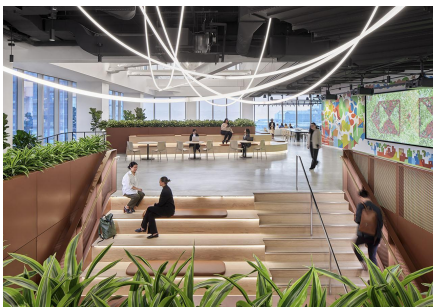
Ron Lapointe

Managing Director

JLL

Ron.Lapointe@jll.com

585-202-3960



PROJECT PROFILE / DYNATRACE

Detroit, MI | 35,000 SF

Scope: Furniture and Walls

Gensler | Demaria | CBRE

OW created an agile workplace for Dynatrace with benching, meeting tables, and TekVue glass walls, supporting collaboration, focus, and a dynamic tech-driven culture.

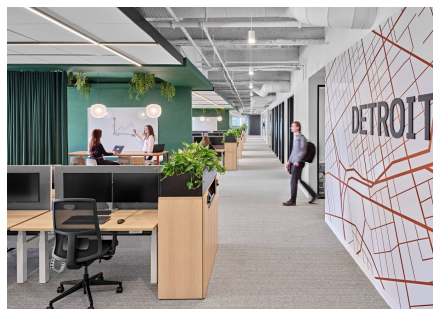
TJ Greene

Sr. Director, Corporate Real Estate

Dynatrace

tj.green@dynatrace.com

857-264-7117

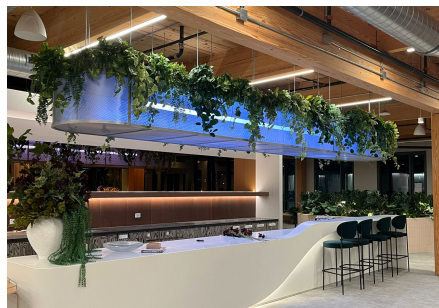


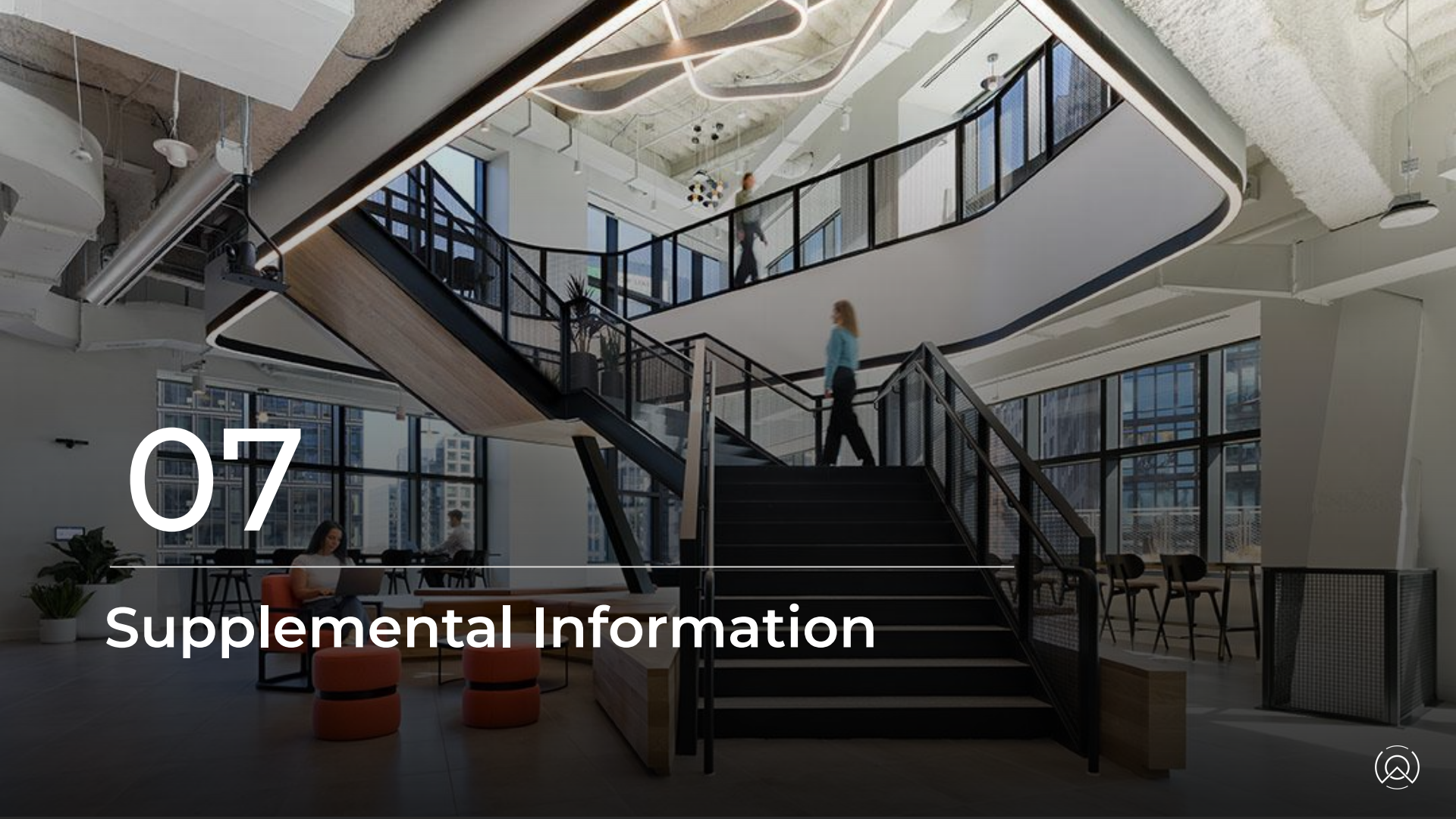
PROJECT PROFILE / SAGE

Atlanta, GA | 60,000 SF
ASD | Humphries | Cushman Wakefield

OW furnished Sage's 2-floor Atlanta office with 167 Humanscale benching stations, task chairs, Teknion tables, and select pieces from Fritz Hansen, Herman Miller, and JSI. The space blends function with design and was accessorized with curated items in collaboration with the UK-based design team.

Florrie Chow
Head of Design
Florrie.chow@sage.com
+44(0) 7944 994468



A modern office interior featuring a prominent curved staircase with black metal railings and glass balustrades. The space is characterized by large windows on the right side, providing a view of a city skyline. The ceiling is high and industrial, with exposed ductwork and modern lighting fixtures. In the foreground, there are orange cylindrical ottomans and a person sitting at a table, working on a laptop. The overall atmosphere is bright and professional.

07

Supplemental Information



OFFICEWORKS TERMS & CONDITIONS



Officeworks DC Inc. Terms and Conditions

General

Order Processing: Signature and/or valid purchase order accepting this Proposal accompanied by the required deposit and executed Terms & Conditions. Proposal is valid for 30 days from proposal date.

Payment Terms:

Less 5k: Unless otherwise noted, the quoted price is due at the time of acceptance of the order. Buyer will not receive merchandise until full payment is received.

Standard: 50% deposit, balance net 30 days from receipt of invoice. Unpaid balances that go beyond 30 days will accrue a 1.5% per month finance charge that will be added to the outstanding balance. OW will invoice Client in full upon delivery of the merchandise to the installation site.

Taxes: State Sales Tax laws and Sales Tax rates are determined by the state government. Customers are legally responsible to pay any difference as a result of a sales tax law change in the applicable state. In the event that applicable state, federal, local sales taxes, or excise or use taxes are not included in the proposal, Customers must self-assess what is owed and remit payment of all taxes to the proper jurisdiction. Customers exempt from taxes must furnish appropriate Certificates of Exemption at time of order placement.

Cancellation & Changes: Orders cannot be cancelled except by mutual consent. Changes in quantity or specifications subsequent to order entry are subject to OW's ability to conform and require the manufacturer's approval. Any additional costs arising as a result of subsequent changes are the Customer's responsibility.

Delays: OW shall not be liable for failure to deliver or delays in delivery occasioned by causes beyond its control. If delivery of merchandise comprising a full trailer load or more is delayed because of building conditions, the product will be transferred to storage and the Customer will pay, as additional charges, any resulting warehousing and double handling costs. Such transfer to storage will be deemed delivery to the Customer for all purposes including insurance liabilities, invoicing, and payment. Storage charges for orders comprising less than a full trailer load will be assessed for merchandise held in OW's warehouse at the Customer's request for over 30 days. In the event that goods are in storage beyond thirty (30) days, a storage fee per square foot of space occupied will be billed to the Customer on a monthly basis. Any deliveries or installations canceled or rescheduled by the Customer within 48 hours of the agreed upon delivery date will be subject to a cancellation fee if OW is not able to redeploy the installers to other locations.

General Liability: Seller shall not be liable for any delay in the performance of this Sales Order or in the delivery and installation of products, or for any damages suffered by Buyer or breach of any term or condition hereof by reason of such delay, if such delay is, directly or indirectly, caused by, or in any manner arises from, fires, floods, accidents, civil unrest, acts of God, war, governmental interference or embargoes, strikes, labor difficulties (including lockouts, work stoppages), shortage of labor, fuel, power, materials, or supplies, transportation delays, or any other cause or causes (whether or not similar in nature to any of these herein before specified) beyond its control.

Warranties, Maintenance, & Repair: If the Customer is dissatisfied at the time of installation/delivery, it should be noted on the Punch List. After arrival at the site, and examination by Buyer to determine any pre-existing damage, any loss or damage caused by weather, other trades such as painting or plastering, fire or other elements, shall be the responsibility of the Buyer and the Buyer agrees to hold Seller harmless from loss for such reason. The Customer may delay payment of up to 10% of the invoice, without penalty, until all punch list items are corrected. However, it is expressly understood that the remaining 90% of the invoice is due and payable under the credit terms extended by OW, regardless of the presence or extent of Punch List items. OW will provide the necessary services at no charge to correct defects it caused or which are covered by the manufacturer's warranty (the terms of which vary by manufacturer). Non-warranty repairs and maintenance will be performed at OW's standard pricing. Customer will be notified if there will be a charge for service.

Erection and Assembly: Seller's ability to erect and assemble furniture, or to permanently attach, affix, or bolt in place movable furniture is dependent on jurisdictional agreements. If trade regulations enforced at the time of installation require the use of tradesman at the site other than Seller's own installation personnel, or subcontracted installation personnel, resulting additional costs will be paid by the Buyer. Any additional labor costs resulting from union disputes will be borne by the Buyer.



Product Issues: Slight variations in wood grain or color due to product age or natural differences in graining are beyond the control of OW. Minor variations between finishes in products are also considered to be acceptable. Fabrics and painted products are subject to dye lot differences, which can cause minor variations in color. Such slight variations are generally acceptable and are beyond OW's control. Consequently, no products may be rejected due to reasonable variations in wood grain, finish, or dye lot differences.

Returns: Merchandise is not stocked by OW, and the merchandise constitutes a special order and is non-returnable without OW's approval and without a restocking charge equal to 50% of the original order value. A pick-up and/or re-delivery fee will be levied. Custom manufactured product or mill work is non-returnable.

Insurance: Public Liability, Workers Compensation, Property Damage, and Automotive insurances are all carried by OW Inc. Fire, flood, and other such insurances directly related to the installation site are the Customer's responsibility. The risk of loss passes from OW to the customer upon delivery of the merchandise to the installation site.

Security Interest/Title: Title to all goods will not pass to customer, and all merchandise shall remain the property of OW, until it has been paid for in full. Failure to pay for the merchandise may result in repossession of the merchandise. OW reserves a security interest in, and shall have the right to repossess without court order, all delivered merchandise for which payment in full has not been received. Customer agrees to pay costs and expenses, including attorney's fees resulting from actions taken to repossess merchandise.

Delivery & Installation: Delivery dates are approximate and subject to change based on manufacturers' lead times. When delivery and/or installation is required, the following provisions shall apply:

Offload/Installation: Unless otherwise noted, pricing reflects non-union labor. Offload and installation work will be performed during normal business hours unless other specific arrangements are made in writing and included with the proposal. Installations done after normal business hours, on weekends, and holidays will be subject to additional overtime charges. Expenses for police details, elevators, elevator operators, and special rigging or handling shall be subject to extra charge to the customer.

Partial Deliveries: Partial deliveries can be made at the customer's request for an additional charge.

Electrical Hookup: Electrical hard wiring is not the responsibility of OW unless pre-negotiated as part of the contract.

Jobsite Conditions: The jobsite must be ready to accept furniture with construction complete and must be clean and free of debris. Adequate facilities for off-loading, moving, and handling of merchandise shall be provided. Sufficient electrical current, heat, elevator service, and a secure staging will be available for the duration of the installation. The Customer agrees to accept responsibility for additional costs incurred by OW as a result of sub-standard site conditions.

Storage & Staging Space: If the merchandise arrives at the site on or after the date requested and the site is not ready for the product to be installed, safe and adequate storage and staging space will be provided by the Customer. If the space provided is inconveniently located or necessitates excessive handling or sorting of the product, additional handling charges will apply.

Design: Unless other specific arrangements are made, Customer acknowledges that in the event the order includes design services, Customer is allowed up to three design changes. Any subsequent changes caused by the customer may result in additional charges. Design services are billed at \$85.00 per hour.

Architectural Liabilities: OW will provide all drawings reflecting installation of OW's products at the customer's site to the architect/designer for verification of compliance with all applicable ordinances, including federal, state, and local.

The above terms may be modified only by written authorization of Officeworks Inc.

Firm: _____ Date: _____

Duly Authorized Signature & Title: _____



TEKNION WARRANTY

TEKNION LIMITED LIFETIME WARRANTY

The Teknion Limited Lifetime Warranty is our commitment to the quality and craftsmanship of all of our products. Teknion will, at no cost to the original purchaser and for as long as the original purchase exists (Teknion product, repair or replace with a comparable product, at Teknion's option, any part or product sold after December 31, 2021, which fails as a result of a defect in its design, materials or workmanship. For all purposes of this warranty the term "purchaser" is defined as the entity or individual acquiring a new Teknion product or the initial purchaser thereof other than Teknion or an authorized Teknion Dealer.

Exceptions to this warranty include:

Systems, Desks, Storage, Screens	10 years	- High-adjustable tables with the exception of hiSpace tables - Glass including tempered, laminated and back-painted glass - All products with fabric - hiSpace High-adjustable tables - Meeting parts, which include glides, slides, centers, and bases - Glass marker boards - PET or Laminite Whiteboards
Wood Caseworks, Casework	3 years	- Standard Wood Casework and Wood Tables - Modified Standard Wood Casework products, which include finish, dimensional, or non-structural changes
	5 years	- Custom Wood Casework products
	1 year	- Meeting parts, which include glides, slides, centers, semi-adjustable worksurface mechanisms, and bases - Standard Solid Surface materials - Integrated third party electrical products, which include power, lighting and hospitality equipment
Seating	10 years	- All seating products, unless otherwise stated, to be free from defects in material and workmanship
	5 years	- Leaning / Soft Seating products - Fabric - White chair
Lighting, Electrical and Ergonomic Accessories	10 years	- Electrical components, excluding power bars with USB receptacles - Monitor arms
	5 years	- Lighting products, excluding TL2020 light - Unfinished electrical and battery components - Power bars with USB receptacles
	3 years	- TL2020 light
Other	1 year	- Complements products (including Navigate, QuickShift, Complements and hiSpace High-Adjustable tables and task light) - Teknion Base Box's fabric seating pad
	2 years	- Teknion Base Box products (including fabric seating pads)

This warranty does not include:

- Customer's Own Material or finishes applied to Teknion products (which include graded-in fabrics, which are treated by Teknion as a Customer's Own Material); Natural Wood Veneer which is a natural material and will have shade differences between veneer sheets, which will be more apparent between differing low and fading or wood veneers that can be caused by exposure to UV, daylighting;
- Wood color, grain and stain acceptance which may occur due to the natural elements of wood;
- Marble, Stone, Quartz and Non-Standard Solid Surface which are natural products. The nature of these natural materials makes them more vulnerable to damage and chipping;
- Unlaminated glass surfaces with bowing and dimensional variations within tolerances cited in the ASTM C1198 Standard Specification;
- Bulbs and light bulbs;
- Digital locks are not manufactured by Teknion and therefore are not covered by the Teknion Warranty. Refer to the original manufacturer's warranty for the digital lock products;
- Products which have been modified or which have not been installed or used according to Teknion's application and installation guidelines or warnings;
- Products that have been damaged due to storage in unsuitable environments or exposure to extreme environmental conditions;
- Products that must be replaced due to normal wear and tear, negligence, abuse, accident or shipping damage;
- Products used for rental purposes;
- Products that have been damaged due to use and/or storage in irregular or extreme environmental conditions. A typical office environment is limited to 65% relative humidity or less, with temperatures between 64°F (18°C) to 76°F (24°C);
- This Teknion Limited Lifetime Warranty excludes residential applications

In no event shall Teknion be liable in either tort or contract for any loss or indirect, special, incidental, consequential or exemplary damages. This warranty is the Customer's sole remedy for product defects. Teknion makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.

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TEKNION RESIDENTIAL APPLICATION WARRANTY

The Teknion Residential Application Warranty is our commitment to the quality and craftsmanship of all of our products. Teknion will, at no cost to the original purchaser within five (5) years after purchase, repair or replace with a comparable product, at Teknion's option, any part or product sold after December 31, 2024, which fails as a result of a defect in its design, materials or workmanship.

For the purposes of this warranty, the term "purchaser" is defined as the entity or individual acquiring a new Teknion product as the initial purchaser thereof other than Teknion or an authorized Teknion Dealer. The warranty is non-transferable.

Exceptions to this warranty include:

Other	3 years	- PET or Laminite whiteboards
	2 years	- Teknion Base Box products (including fabric seating pads)
	1 year	- Standard solid surface materials

This warranty does not include:

- Customer's Own Material or finishes applied to Teknion products (which include graded-in fabrics, which are treated by Teknion as a Customer's Own Material);
- Natural Wood Veneer/Flattened which is a natural material and will have shade differences between veneer sheets, which will be more apparent between differing low and fading or wood veneers that can be caused by exposure to UV, daylighting;
- Wood color, grain and stain acceptance which may occur due to the natural elements of wood;
- Products which have been modified or which have not been installed or used according to Teknion's application and installation guidelines or warnings;
- Products that have been damaged due to storage in unsuitable environments or exposure to extreme environmental conditions;
- Products that must be replaced due to normal wear and tear, negligence, abuse, accident or shipping damage;
- Products used in or for short term or vacation rental;
- Products that have been damaged due to use and/or storage in irregular or extreme environmental conditions. A typical office environment is limited to 65% relative humidity or less, with temperatures between 64°F (18°C) to 76°F (24°C);
- Labor costs and/or expenses for the original installation, removal, or reinstallation of the products, or defective part thereof;
- Labor costs and/or expenses for the removal, relocation, repairing, refinishing or replacement of any other items or building materials which must be removed, replaced, extended, or refinished in order to repair or replace the defective product or components.

In no event shall Teknion be liable in either tort or contract for any loss or indirect, special, incidental, consequential or exemplary damages. This warranty is the Customer's sole remedy for product defects. Teknion makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.

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TEKNION ARCHITECTURAL INTERIORS WARRANTY

Teknion will, at no cost to the original purchaser and for the duration of the warranty period, repair or replace with a comparable product, at Teknion's option, any part or product sold after December 31, 2021, which fails as a result of a defect in its design, materials or workmanship. For all purposes of this warranty the term "purchaser" is defined as the entity or individual acquiring a new Teknion product as the initial purchaser thereof other than Teknion or an authorized Teknion Dealer.

Also, "Cypress", "Focus", "Tide Vae" Wall Systems and PCD - Tide Booth", Tide Room" and Within products are warranted for 10 years in material and workmanship unless noted below, including: Wood Panels, Wood Tables, Laminated and Wood Doors, Manufacturing Electrical Wiring Systems Components.

The warranty period is defined in years with a 40-hour per week service level beginning from the date of delivery. Usage beyond 40 hours per week will reduce the warranty in proportion to the increased usage.

For Teknion's non-architectural product warranty please refer to the Teknion Limited Lifetime Warranty.

Exceptions to this warranty include:

Hardware	5 years	- Door closers - Glides, slides, and bases - Adjustable worksurface mechanisms
	3 years	- Cylindrical and Mortise lockset levers
	2 years	- Auto drop seals and soft close sliding door mechanisms
	1 year	- Electronic lock bodies and readers
Other	5 years	- Architectural Complements products - Teknion product with fabrics - Fabric Screens - Glass marker boards, glass tempered and/or laminated - Switch glass wiring transfer, power module and luminaires
	3 years	- PET Whiteboard
	1 year	- Lighting products and trimmers - Switch glass LCD film

- Special products are warranted further to this warranty unless quoted otherwise in Customer Request. Any customer specified hardware and materials are subject to the original manufacturer's warranty;
- Customer's own material or finishes applied to Teknion products (which include graded-in fabrics, which are treated by Teknion as a Customer's own material);
- Shade and color differences between Natural Wood Veneer sheets and fits, which will be apparent between differing lots, can be due to exposure to UV, light or grain and stain acceptance which may occur due to the natural elements of wood;
- Glass strain proofing techniques and glass defects within 1/8" (3.2mm) ASTM C1198;
- Glass free within ASTM C1198 for tempered glass and ASTM C112 for laminated glass;
- Anodized Aluminum Finish, one 0.001" dia. free per 12" sample area. Color variation within Teknion color boundary markers. Reflective color variation not viewed at 90° to the surface;
- Products which have been modified or which have not been installed by a Teknion certified installer, or cleaned and/or used not in accordance to Teknion's application and installation guidelines or warnings;
- Products that must be replaced due to normal wear and tear, negligence, abuse, accident or shipping damage;
- Products used for rental purposes;
- Products that have been damaged due to use and/or storage in irregular or extreme environmental conditions. A typical office environment is limited to 65% relative humidity or less, with temperatures between 64°F (18°C) to 76°F (24°C).

In no event shall Teknion be liable in either tort or contract for any loss or indirect, special, incidental, consequential, or exemplary damages. This warranty is the purchaser's sole remedy for product defects. Teknion makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.

09/23

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Lifetime Warranty

9to5 Seating products are manufactured with meticulous attention to detail to achieve a level of quality that is free from defects in material and workmanship. In an effort to stand behind this philosophy, 9to5 Seating warrants to the original purchaser of the product and from the original date of sale, the following:

For all series except @NCE, Logic Plus, Koble, Sophie, and chairs that include the Heavy Duty (HD) option in the Logic, Luna, Strata, Theory and Tori series, Lifetime Warranty to the original end user; the company will repair or replace, at its option, factory-defective structural and mechanical parts with comparable product, without charge. This warranty is for single-shift, standard commercial usage, defined as a standard eight-hour work day, five days a week. Weight limitations vary by product. For Sophie, Sophie Tables and Koble series: 9to5 Seating warrants Sophie, Sophie Tables and Koble for a period of twelve (12) years of multi-shift use to the original purchaser. The company will repair or replace at its option factory defective structural and mechanical parts with comparable product, without charge.

Upholstery fabric, mesh and foam are warranted against wear through and deterioration during normal usage for a period of five (5) years. However, the company does not warrant leather against routine scratching and scuffing, as all leather is subject to minor blemishes during use. COM and COL are not warranted. Due to natural variations in material, furniture containing leather is sold subject to normal variations and/or irregularities of color, texture, and grain.

For the @NCE Series:

9to5 Seating warrants the @NCE series of chairs for a period of five (5) years of single-shift use to the original purchaser; the company will repair or replace, at its option, factory-defective structural and mechanical parts with comparable product, without charge. This warranty is for single-shift, standard commercial usage, defined as a standard eight-hour work day, five days a week. Weight limitations vary by product.

For Logic Plus Large Occupant Series:

9to5 Seating warrants the Logic Plus Large Occupant chairs for a period of ten (10) years of single-shift use to the original purchaser; the company will repair or replace, at its option, factory-defective structural and mechanical parts with comparable product, without charge. This warranty is for single-shift applications with persons weighing less than 500 lbs.

For the chairs that include the Heavy Duty (HD) option in the Logic, Luna, Strata, Theory and Tori Series:

9to5 Seating warrants the aforementioned chairs for a period of ten (10) years of multi-shift use to the original purchaser; the company will repair or replace at its option factory defective structural and mechanical parts with comparable product, without charge. This warranty is for multi-shift applications with persons weighing less than 350 lbs.

Only upholstery fabrics with an abrasion resistance performance rating of 150,000 double rubs or more are warranted against wear-through and foam deterioration for a period of three (3) years of multiple-shift use.

Claim Process

Should parts fail for any model during normal use within the applicable warranty period, please fill out a Warranty Request Form on our website here: <https://9to5seating.com/warranty-claim/>. Provide 9to5 Seating with a description of the failure and proof of purchase (Sales Order number located on the bottom of the chair). If requested by the company, the original purchaser must return the part or product with freight or other shipping charges prepaid, together with a copy of original sales receipt. Please do not send parts without prior authorization.

Send parts to:

9to5 Seating – Warranty Department
3211 Jack Northrop Avenue
Hawthorne, CA 90230

9to5 Seating will inspect the part in question, and repair or replace with a comparable product, at its option, any defective part at no charge to the original purchaser and return defective item thereafter. This warranty does not apply to product or parts of the product that have been subjected to misuse or abuse, accident, alteration, unauthorized repair, or damage in transit. You agree to indemnify and hold harmless 9to5 Seating, its officers, directors, shareholders, employees, and agents from any actions, claims, demands, damages, liabilities, costs, and strict liability in tort or contract, or any other legal theory arising out of the misuse or abuse, alteration, or damage in transit of the product. Under no circumstances will the company be liable for injuries or damages arising from the use of the product.

Limitation of Liability

Under no circumstance, including but not limited to breach of contract, breach of warranty, or negligence, shall 9to5 Seating be liable for lost profits, loss of goodwill, stored data, general, special, consequential or exemplary damages, even if 9to5 Seating had notice of these damages or they were foreseeable. 9to5 Seating shall not be responsible for verifying dealers' or customers' description of needs, data, or fitness for a particular purpose of goods. 9to5 Seating's liability in all cases shall be limited to repair or replacement of the defective parts with a comparable product. Should a comparable replacement not be available, 9to5 Seating maximum liability will be limited to the original purchase price of the product. Damages resulting from misuse, abuse, alteration, negligence, or accidents are not covered under this warranty.

9to5 Seating makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary

Lifetime Warranty

from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall 9to5 Seating be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary damages.

EXCEPT AS OTHERWISE PROVIDED, 9to5 Seating MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Labor Reimbursement

For products ordered on or after July 1, 2017, 9to5 Seating will only pay the pre-approved labor costs to repair or replace defective parts, up to 12 months from the date of shipment from 9to5 Seating, excluding the @NCE series. All payments for such preapproved labor costs will be in the form of a credit to an active company account. 9to5 Seating does not cover the disposal of defective parts or chairs. The disposal of defective parts or chairs are the responsibility of the customer.

ANSI/BIFMA

The Business and Institutional Furniture Manufacturer's Association (BIFMA) has developed tests that have been approved by the American National Standards Institute (ANSI) for determining the strength and durability of seating in its everyday use. This statement does not serve as a warranty or guarantee, however, 9to5 Seating products found within this price list generally meet or exceed applicable BIFMA and ANSI standards.

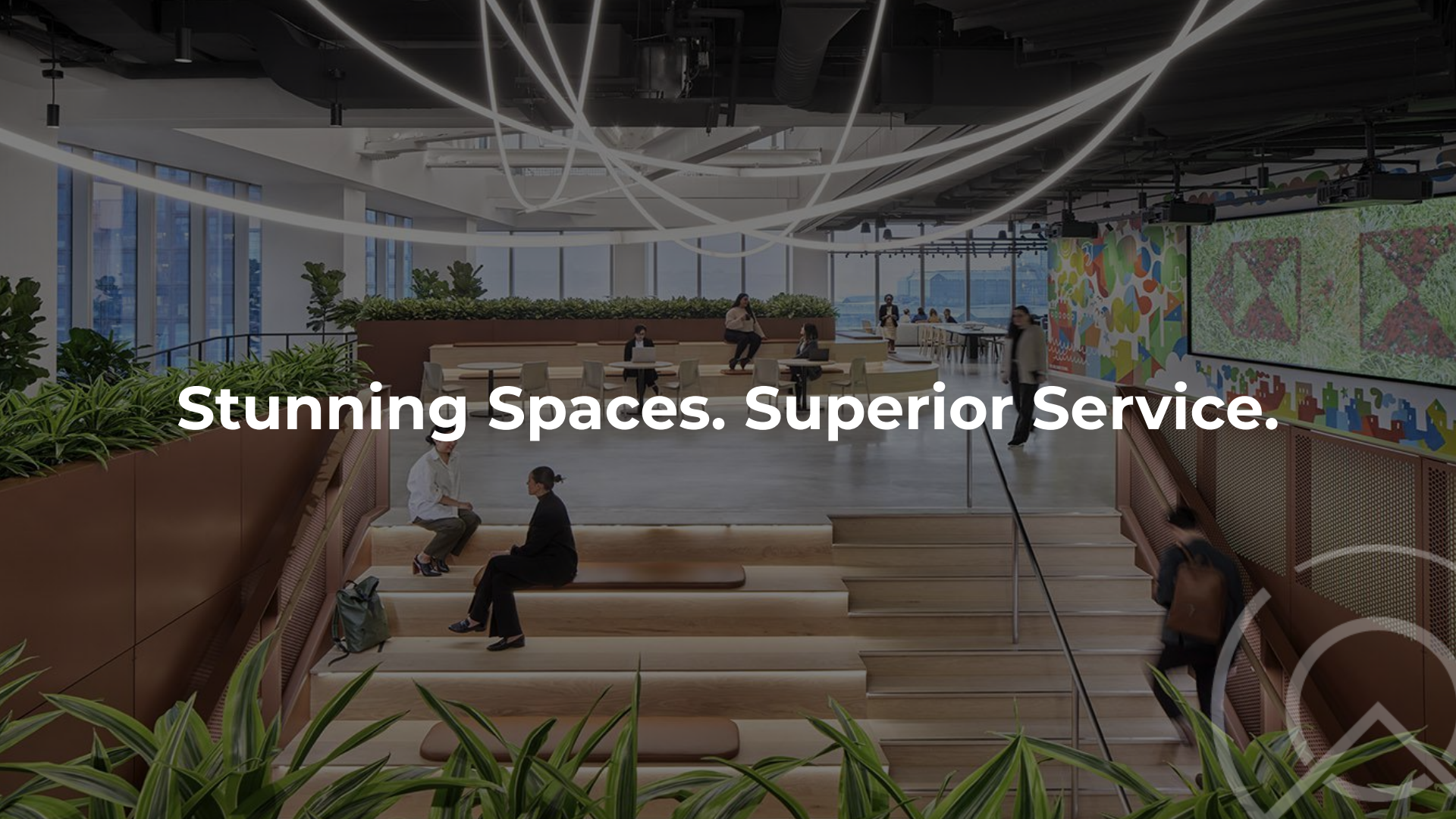
Warranty Exceptions

- Colorfastness or matching of colors, or textures occurring in leather, or other materials that naturally exhibit inherent color variations
- COM/COL textiles
- Damage of textiles from exposure to sunlight and UV rays
- Damage to textiles from the use of cleaners not specified for use in the fabric specifications
- Variation of texture and natural markings such as neck wrinkles, scratches, backbone marks and stretch marks in leather
- Dye transfers caused by external contaminants (including clothing and accessory dyes such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and is irreversible.
- Color matching of textiles exactly to samples, swatches or prior purchases
- Minor variations of color in textiles
- Minor irregularities of color, surface, grain and texture
- Creasing and/or gathering of textiles during upholstery application process

- Product normal wear and tear, which is to be expected over the course of ownership, e.g., fabric, mesh and arm pads
- Damage caused by the carrier in-transit, which will be handled as separate terms and/or claims against the carrier.
- Damage can be defined as concealed or visible. Visible damage needs to be reported immediately. Concealed damage needs to be reported within seven (7) business days.
- Damage caused by delivery/installation contractors, which will be handled as claims against the designated company, e.g., knife cuts on the exterior surfaces of a chair resulting from opening packaging or removing plastic wraps
- Failures and damage which result from negligence, abuse, accident or misuse, e.g., arm pads repeatedly hitting a desk or table
- Damage caused by markings or staining; damage caused by sharp objects or imprinting from instruments
- Products exposed to extreme hot and cold temperatures or excessive dry environments
- Products that have been modified or altered and any attachments to the product
- Products or parts not used, maintained or installed in accordance with the Company's installation, maintenance and/or applicable guidelines
- Floor samples or display models
- Products purchased "as is" and/or secondhand
- Products sold by unauthorized dealers
- The warranty is limited to replacement or repair and does not cover cost of transportation, labor or installation.

9to5 Seating reserves the right to make changes in design and construction or discontinue products without prior notice. 9to5 Seating reserves the right to make changes to the lifetime warranty or price book.

Since textiles vary in weave, thickness and memory, some creasing and/or gathering may occur during the upholstery application process. Due to natural variations over which we have no control, all chairs are sold subject to minor irregularities of color, surface, grain, and texture. Textiles are sold subject to minor variations of color. Because leather is a natural product, variations of texture are common and should be expected. Leather will contain natural markings such as neck wrinkles, scratches, backbone marks and stretch marks. These distinctions give leather its unique characteristics and are considered to be part of the natural beauty of leather.

A modern office interior featuring a large, multi-level wooden staircase with built-in seating. The space is filled with lush green plants in various pots and planters. In the background, there are large windows offering a view of a city skyline. A colorful mural with abstract patterns and a cityscape is visible on the right wall. Several people are seen sitting on the stairs and in the background, engaged in work or conversation. The ceiling has exposed ductwork and modern lighting fixtures.

Stunning Spaces. Superior Service.